

Dana Phillips

From: Steven L Knowles <slknowles2@aep.com>
Sent: Friday, October 28, 2022 3:59 PM
To: Dana Phillips
Subject: Pleasant View Water Tank

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Dana,

Here is a brief explanation on the one phase not being measured and bill on the Pleasant view water tank (acct# 020-684-695-0). For approximately 36 months the meter did not record the usage of both kilowatt hours and demand (KW) on one phase of this account. The metering issue was corrected on August 22, 2022. We will need to rebill the PSA for 12 months for the amount for \$6587.62. We calculated this amount based on present and prior bills and subtracted 20% The latest bill of Sept 30 should reflect what can be expected in the future with an average kwh usage of 22,000 and a kw demand of 80. I appreciate your understanding and if you have any questions please contact me.



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